



**global**payments

| PCI Portal

Sysnet.air user guide – Merchant Role

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## What's included?

- **Report your PCI DSS Compliance**
  - Streamlined and simplified journey
  - Download your Information Security Policy template
- **Maintain your compliance throughout the year**
  - Login to complete regular scanning and maintenance tasks
- **Receive email alerts and reminders so you always stay up to date**
- **Rich online, chat and phone support available if you get stuck**

1

### Login

Login to the portal and change your password

2

### Profile

Complete your business profile by answering questions on how you accept payments

3

### Scanning

Complete scanning on your network if applicable to your business profile type

4

### Security Assessment

Complete your Security Assessment Questionnaire (SAQ) – an online assessment of your security practices

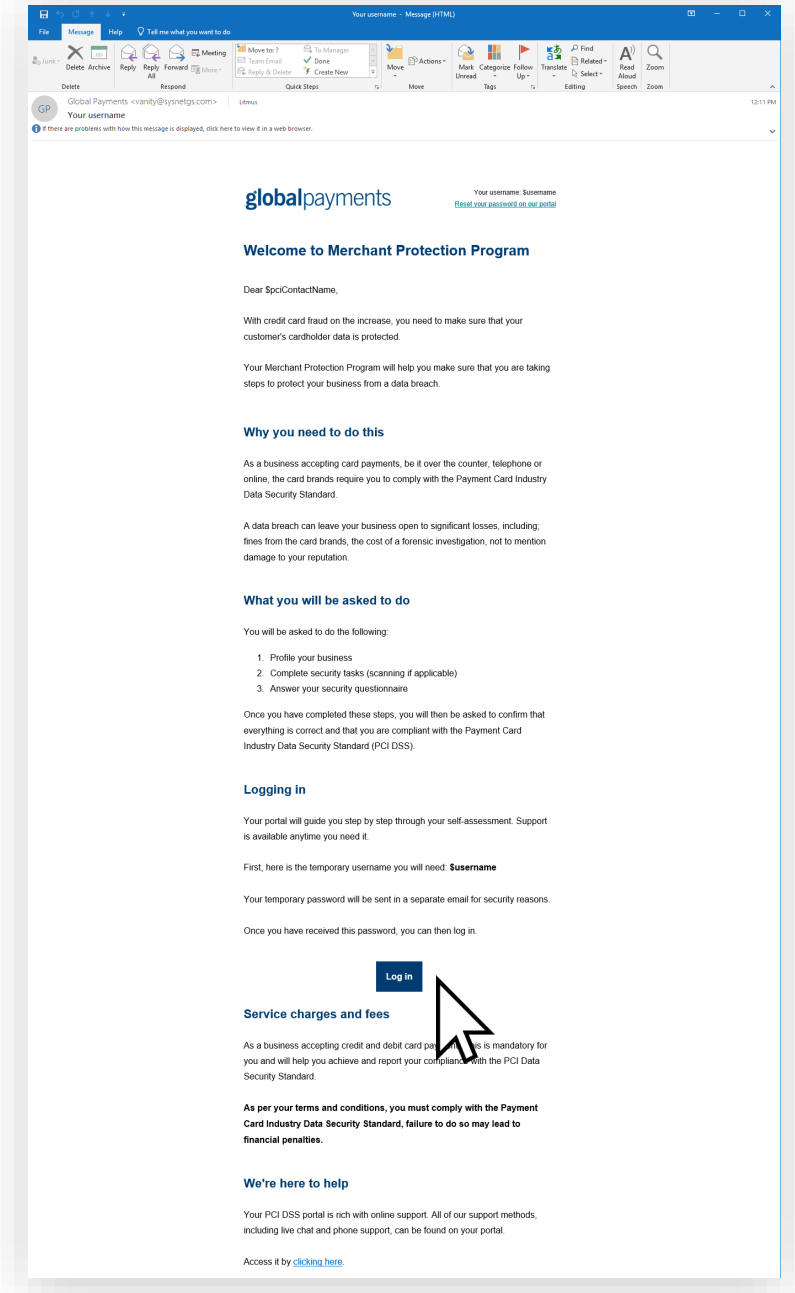
5

### Maintenance

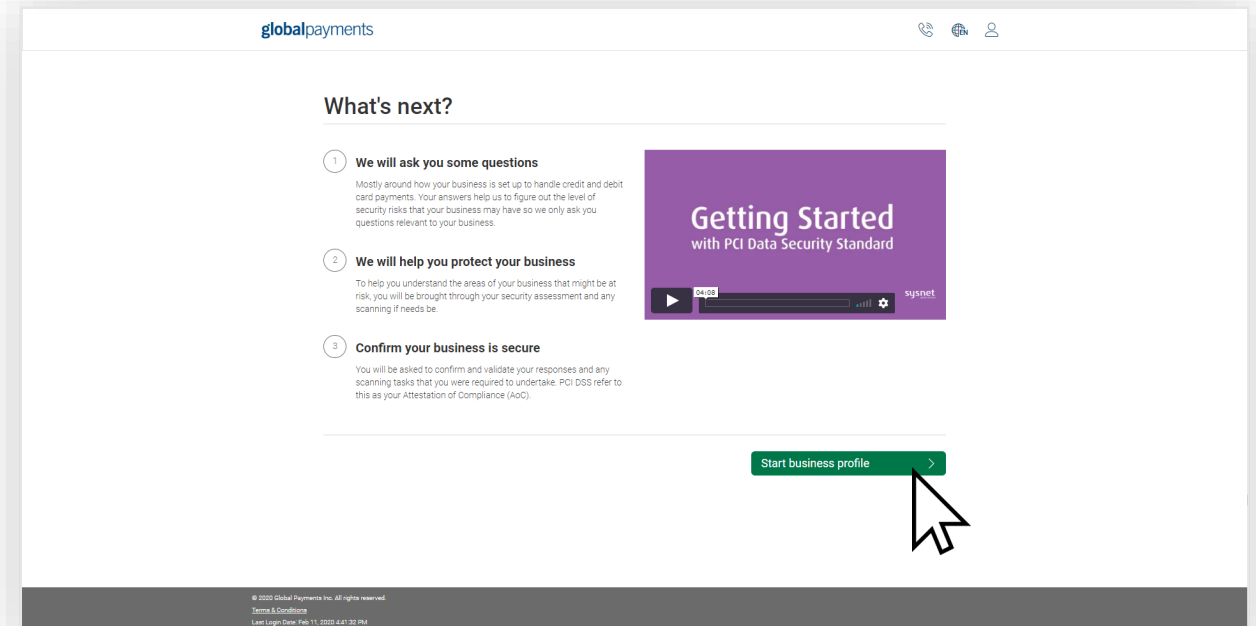
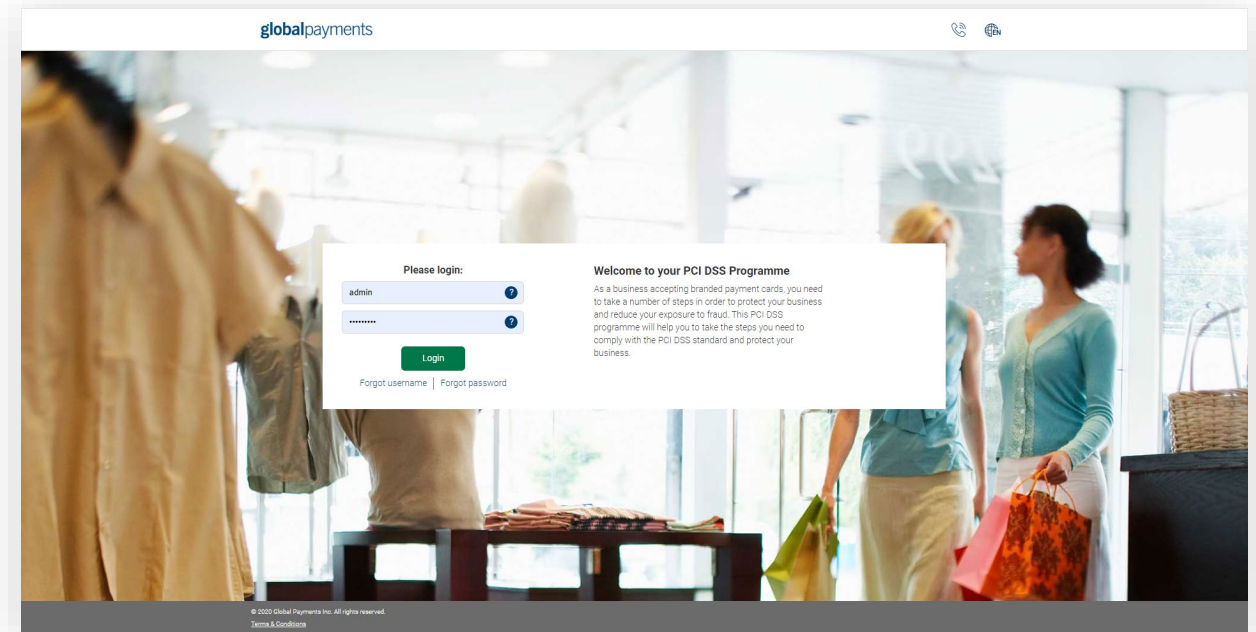
You may need to maintain your compliance. We'll remind you by email if this is the case.

## Welcome to the program

- When you have been loaded to the program, you will receive two emails.
  - The first email will be your username
  - The second will be your password
- When you receive these two emails you can use this information to login.
- Click the login link in the email to be brought to your portal.



- Upon first logging in to the portal, use the username and password provided in your emails and click 'Login'
- You will then be prompted to update your password. Your password will need to meet the minimum-security criteria outlined on the screen
- Once you have completed this, you will be brought to an information page that gives you an overview of what you need to do and an information video
- Click 'Start Business Profile' to begin



The first screen you will encounter is a question as to whether you have completed this already.

In some cases, you may have already completed your PCI compliance with an assessment company. If this is the case, select the option and click 'Next'.

**If you do not already have a valid certificate and need to complete your compliance online, select the first option on this screen and continue to page 8 of this guide.**

**If you already have a valid certificate, select the second option and proceed to page 30 of this guide for instructions on uploading your existing Attestation of Compliance (AoC).**

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Start Complete

### Before you begin

Have you already completed a PCI DSS Self Assessment Questionnaire (SAQ) or Attestation of Compliance (AoC) that you would like to upload?

☒ Select this option if it is your first time to go through this process, OR if you completed this process more than 12 months ago.

☐ Select this option to upload your existing currently valid PCI DSS Self-Assessment Questionnaire (SAQ) or Attestation of Compliance (AoC) from an external programme.

[< Previous](#) [Next >](#)

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| Your Profile

How you accept payments





## Profile – How you accept payments

- You will be guided through some questions asking how you accept payments in your business.
- You will be asked questions about the technology you use as well as methods by which you may transfer or store data.
- Select the options that apply to your company and click through via the “Next” button. You can select more than one option in many cases.
- If you are unsure about any of the options or need further clarification, more information is available by clicking the help icon.

The image displays two screenshots of the Global Payments onboarding interface, specifically the 'How you accept payments' section.

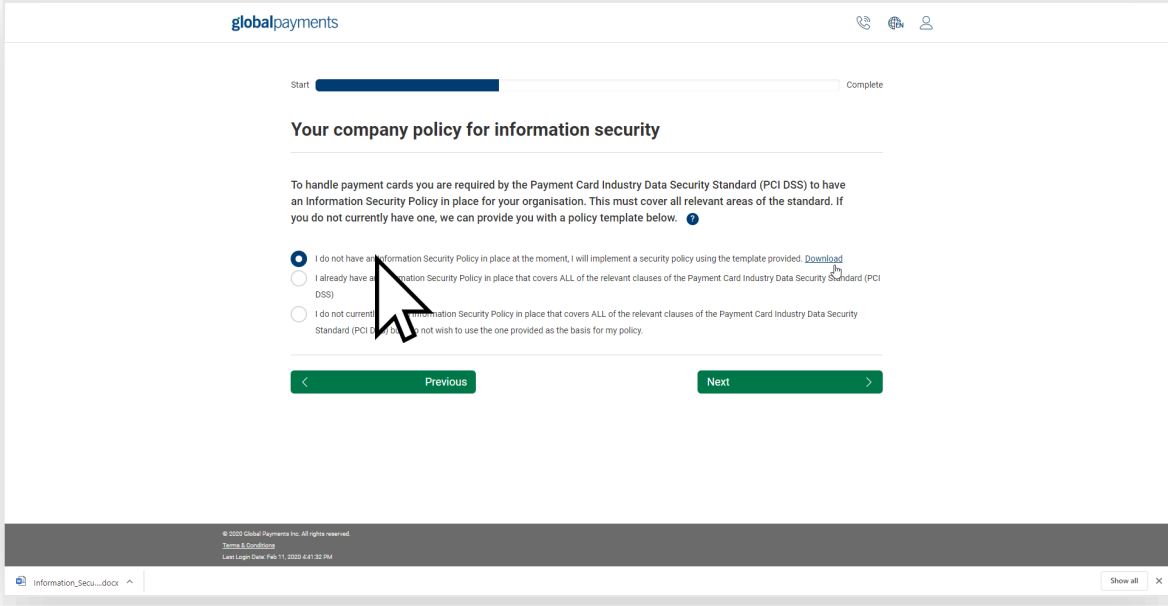
**Top Screenshot: 'How do you accept payment cards?'**

- Progress Bar:** Shows 'Start' and 'Complete' with a progress indicator.
- Question:** 'How do you accept payment cards?' with a help icon.
- Instructions:** 'Please select all of the ways you take payment cards in your business today. Please note this only refers to branded cards (e.g. Visa and MasterCard) not alternative payment types (e.g. PayPal and Google Wallet are not applicable)'.
- Options:** Three options are listed, each with a checkbox and an icon:
  - ☐ Face to face
  - ☐ e-Commerce store
  - ☐ Mail or telephone order
- Navigation:** 'Previous' and 'Next' buttons are at the bottom. A mouse cursor is pointing at the 'Next' button.
- Footer:** © 2020 Global Payments Inc. All rights reserved. Terms & Conditions. Last Login Date: Feb 11, 2020 4:41:32 PM.

**Bottom Screenshot: 'How you accept card payments'**

- Progress Bar:** Shows 'Start' and 'Complete' with a progress indicator.
- Question:** 'How you accept card payments' with a help icon.
- Instructions:** 'Please select all of the methods that you use to accept card payments in your business.'
- Options:** Seven options are listed, each with a checkbox and an icon:
  - ☐ I use a standalone counter-top or portable Point of Sale (POS) payment terminal.
  - ☐ I use a browser-based Virtual Terminal.
  - ☐ I use a mobile (smartphone, tablet, etc) device to accept face to face payments.
  - ☐ I use an integrated electronic Point of Sale (POS/ePOS) system (a POS computer system running a payment application that includes an attached or integrated card reader device).
  - ☐ I use a payment application that allows my company's employees to manually input card data transactions for processing using a computer (This is not a Virtual Terminal).
  - ☐ I use a manual imprint machine and/or paper sales vouchers.
- Navigation:** 'Previous' and 'Next' buttons are at the bottom.
- Footer:** © 2020 Global Payments Inc. All rights reserved. Terms & Conditions. Last Login Date: Feb 11, 2020 4:41:32 PM.

- It's mandatory to apply an Information Security Policy
  - This is a document that sets out the procedures you need to follow to handle information securely
- You will be asked if you have a policy in your business. If you don't, you can download a sample template by clicking 'Download'
- To correctly implement your policy, you must:
  - Tailor the sample template to suit your business
  - Ask all staff and third parties who come in contact with your data to read, sign and date it
  - Keep it on your business' premises and keep it up to date if/when your processes change



The screenshot shows a web interface for setting up an Information Security Policy. At the top, the 'globalpayments' logo is on the left, and icons for help, a globe, and a user profile are on the right. A progress bar below the logo shows the process is nearly complete, with 'Start' on the left and 'Complete' on the right. The main heading is 'Your company policy for information security'. Below this, a paragraph states: 'To handle payment cards you are required by the Payment Card Industry Data Security Standard (PCI DSS) to have an Information Security Policy in place for your organisation. This must cover all relevant areas of the standard. If you do not currently have one, we can provide you with a policy template below.' There are three radio button options: the first is selected and says 'I do not have an Information Security Policy in place at the moment, I will implement a security policy using the template provided. Download'; the second says 'I already have an Information Security Policy in place that covers ALL of the relevant clauses of the Payment Card Industry Data Security Standard (PCI DSS)'; and the third says 'I do not currently have an Information Security Policy in place that covers ALL of the relevant clauses of the Payment Card Industry Data Security Standard (PCI DSS), but I do not wish to use the one provided as the basis for my policy.' At the bottom of the form are 'Previous' and 'Next' buttons. A footer bar contains copyright information: '© 2020 Global Payments Inc. All rights reserved. Terms & Conditions. Last Login Date: Feb 11, 2020 6:01:32 PM'. A browser tab at the bottom is titled 'Information\_Secu...docx' and has a 'Show all' button.

- You will be asked to provide a summary of your payment acceptance processes.
- You will be asked to:
  - List your business premises and provide a summary of the locations where you accept payments
  - Explain how your business handles cardholder data
  - Provide a high-level description of how you accept payments
- Please provide as much information as possible. If you are stuck, help is available by clicking the help icon.

The screenshot shows a web form titled "A summary of how and where you handle card payments" from Global Payments. At the top, there is a progress bar from "Start" to "Complete". The form contains three main sections, each with a question and a text input field. The first section asks for business premises and locations, with a character count of 23 / 4000. The second section asks how cardholder data is handled, with a character count of 29 / 4000. The third section asks for a high-level description of the business environment, with a character count of 47 / 4000. Each section has a help icon (question mark). At the bottom, there are "Previous" and "Next" buttons. A mouse cursor is pointing at the "Next" button. The footer contains copyright information for Global Payments Inc. and the last login date.

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Start Complete

### A summary of how and where you handle card payments

Please provide the information requested below. This will form part of your Attestation of Compliance

List your business premises type(s) and a summary of locations that are relevant to your PCI DSS assessment (eg, retail outlets, corporate offices, data centres, call centres etc.) ?

SUMMARY OF INFORMATION.

23 / 4000

How and in what capacity does your business store, process and/or transmit cardholder data? ?

ANSWER TO THIS QUESTION HERE.

29 / 4000

Provide a high level description of your overall business environment, applicable to your PCI DSS assessment. For example describe the type of equipment you use for card processing, storage and transmission; such as POS devices any databases and web servers, include a description as to how they connect both externally and any internal connections.

HIGH-LEVEL DESCRIPTION OF BUSINESS ENVIRONMENT.

47 / 4000

< Previous Next >

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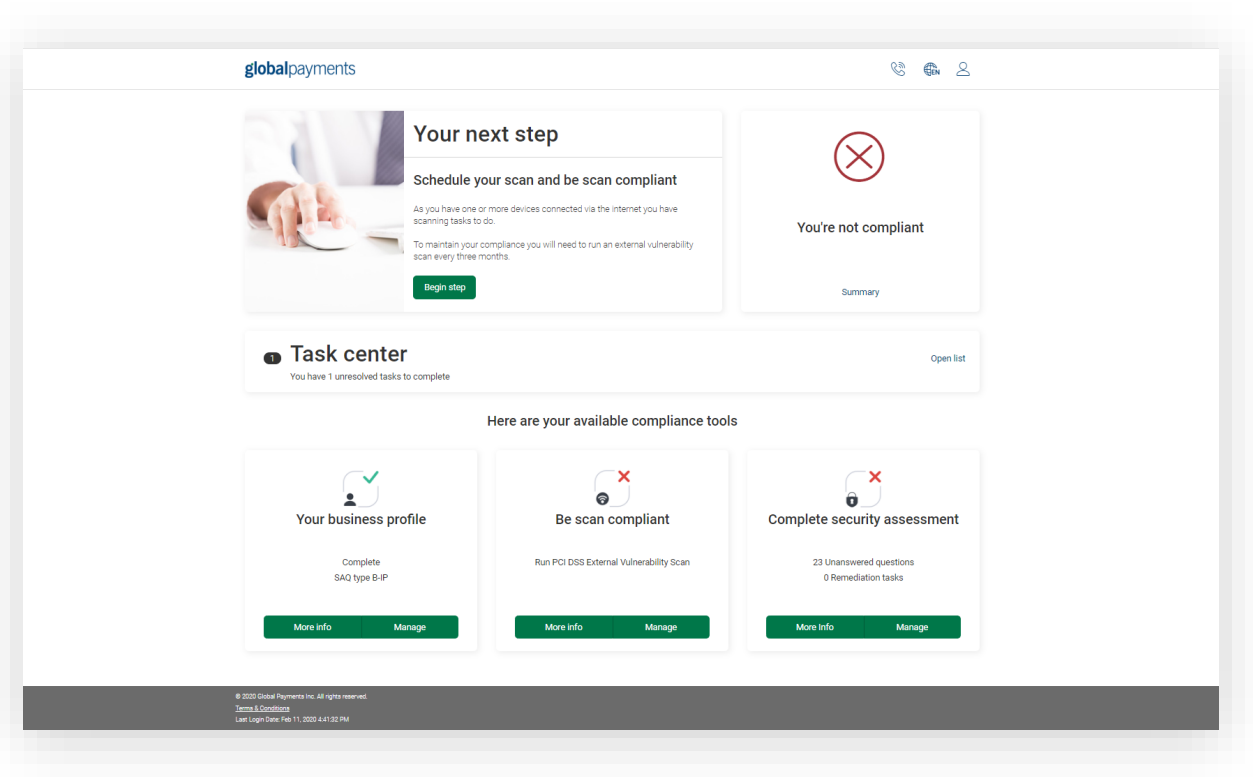
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| Your dashboard

Profile complete



- Now that you have answered your profile questions, you will be presented with your dashboard.
  - From here you can complete your security assessment as well as any other tasks that are assigned to you following your questions (e.g. scanning).
  - Your security assessment will be based on the profile type assigned to you.
- You can read more information on how this works via the 'More Info' button on the 'Your business profile' widget.
- If the scanning widget appears, you must complete a scan by selecting 'Manage' from this widget.
- If you do not require a scan, or have completed one, you can begin your security assessment by clicking 'Manage' on the relevant widget.



See next page for a visual explanation

1

You will have been assigned a business profile type, based on the answers you provided in your questions. You can read more on what this means by clicking 'More Info'

2

If applicable, you can conduct your scanning from here. Click 'Manage' on the scan widget to begin.

The screenshot displays the Global Payments dashboard. At the top left is the 'globalpayments' logo. At the top right are icons for help, a globe, and a user profile. The main content area is divided into several sections. The first section, 'Your next step', features an image of a hand on a mouse and text instructing the user to 'Schedule your scan and be scan compliant'. It explains that users with internet-connected devices need to run an external vulnerability scan every three months and includes a 'Begin step' button. To the right of this is a 'You're not compliant' status box with a red 'X' icon and a 'Summary' link. Below these is a 'Task center' box indicating '1 unresolved tasks to complete' with an 'Open list' link. The bottom section, 'Here are your available compliance tools', contains three widgets: 'Your business profile' (marked 'Complete SAQ type B-IP' with 'More info' and 'Manage' buttons), 'Be scan compliant' (for 'Run PCI DSS External Vulnerability Scan' with 'More info' and 'Manage' buttons), and 'Complete security assessment' (showing '23 Unanswered questions' and '0 Remediation tasks' with 'More info' and 'Manage' buttons). A footer at the bottom contains copyright information and a last login date.

3

Your compliance status is listed in the top right. You will not yet be compliant as you won't have completed your scanning (if applicable) or Security Assessment yet.

4

When you have completed your scanning (if applicable) you can proceed to your security assessment by clicking 'Manage'



## Scanning

If applicable to you, you will need to run a scan on your network.  
Proceed to page 15 for instructions.

## Security Assessment

If don't have to do a scan, you can proceed to your security  
assessment on page 18.



Proceed to page 15

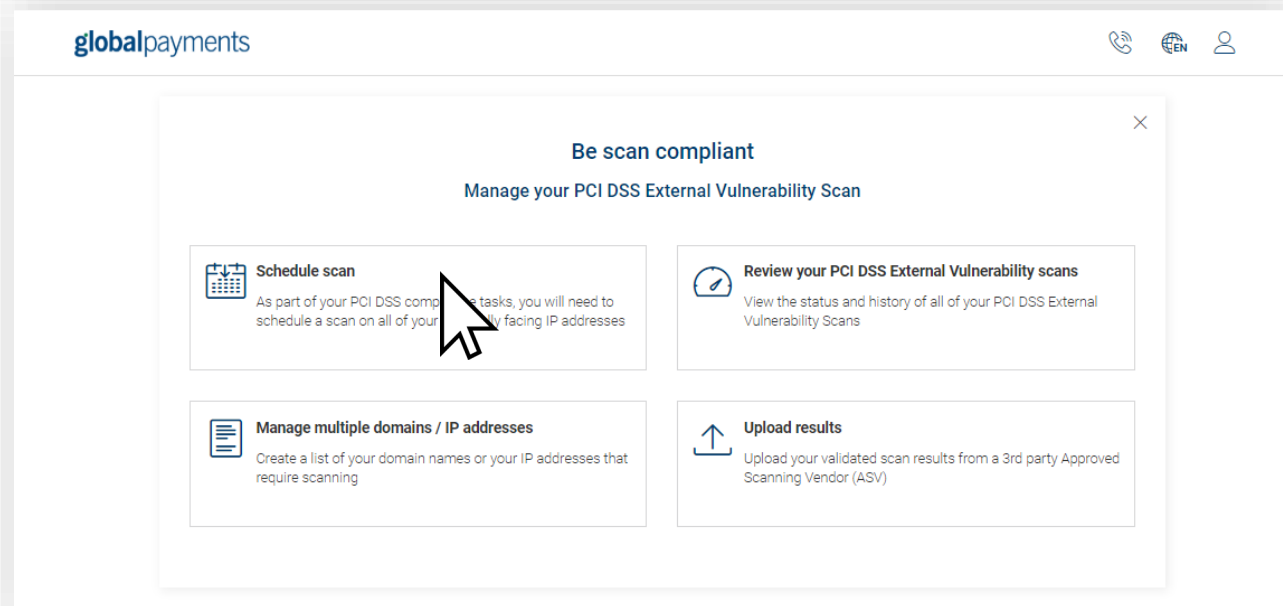
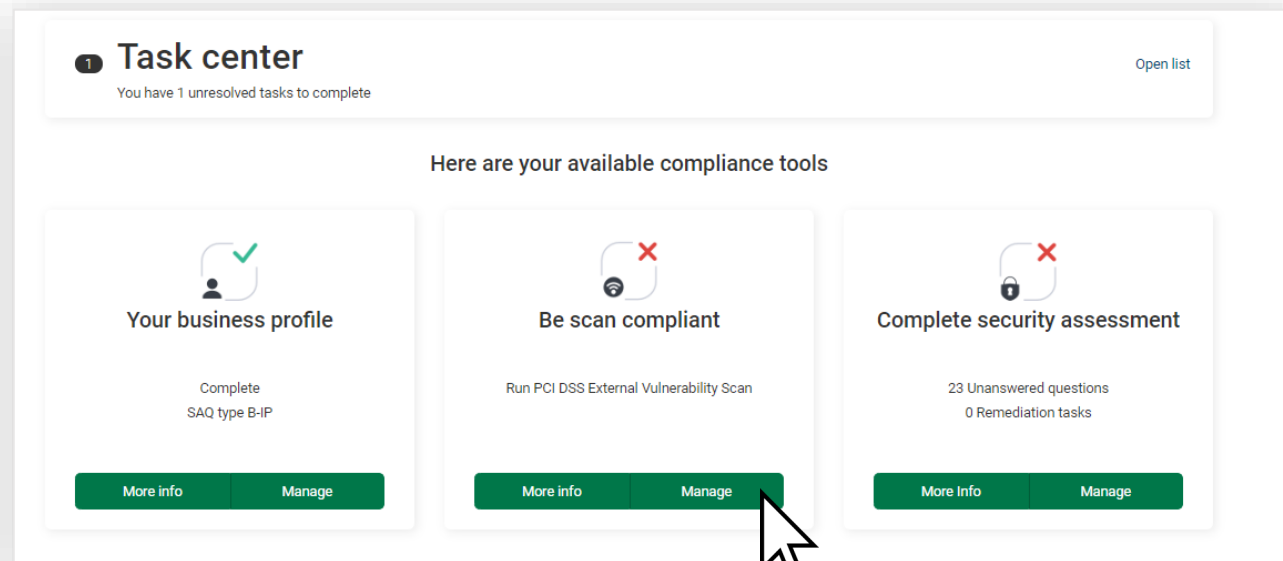
Proceed to page 18

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External Vulnerability  
Scanning



- From your dashboard, select 'Manage' on the 'Be scan compliant' widget.
- On the next page, select 'Schedule scan'.



## Scanning

- **On the next screen you will need to input some details as follows:**
  - The IP address. This must be the same IP address as used by your card payment machine.
  - Scan date. It will default to the current date and time. You can change this if necessary
  - Confirmation of whether you use a load balancer
- **Once complete, select 'Schedule Scan'**
  - The scan will then run and can take up to 48 hours. You will receive an email when the scan is complete.
  - You will be notified if remediation action is needed via your dashboard.
  - If you scan fails, you will need to complete the recommended remediation and then rerun the scan until a passing grade is achieved

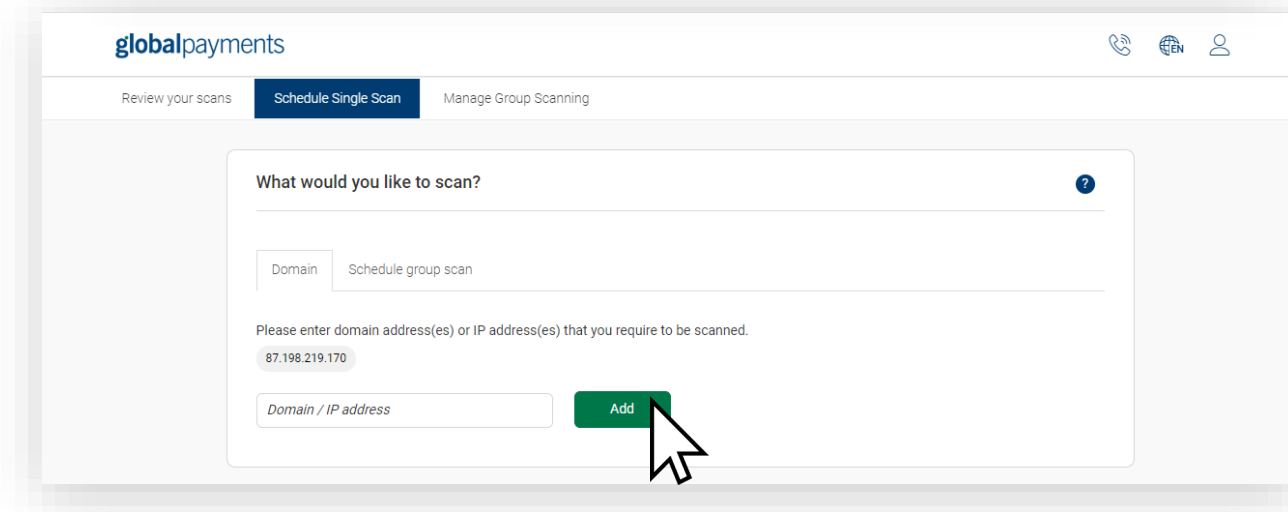
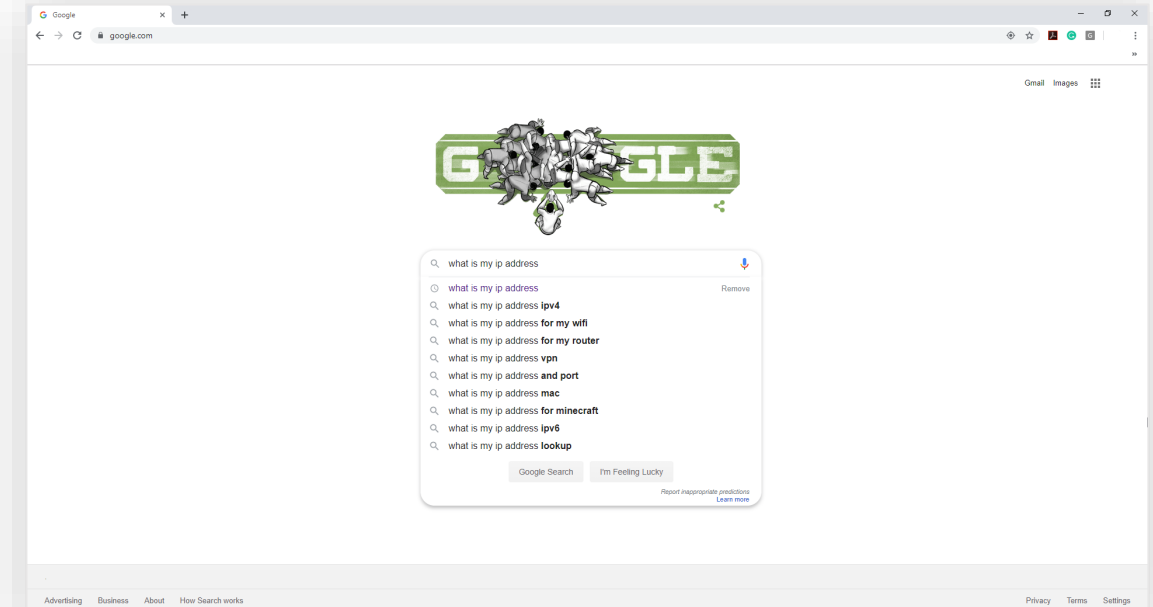
The screenshot displays the 'globalpayments' web interface for scheduling a scan. The top navigation bar includes the logo and user icons. The main content area is titled 'Schedule Single Scan' and contains three sections:

- What would you like to scan?**: A form with tabs for 'Domain' and 'Schedule group scan'. It prompts the user to enter domain address(es) or IP address(es). An example IP address '87.198.219.170' is shown. Below is a text input field for 'Domain / IP address' and an 'Add' button.
- Scan date**: A section for selecting a date and time. It shows 'Feb 12, 2020' and a time picker set to '14:33'.
- Load Balancer?**: A question 'Do you use Load Balancers as a part of your in-scope PCI Infrastructure?' with radio buttons for 'Yes' and 'No'. The 'No' option is selected.

Below these sections is a 'Dynamic IP addresses' section with explanatory text and a list of IP addresses: 64.39.96.0/20, 154.59.121.64/27, and 154.59.121.128/27. This is followed by a 'Website disclaimer notice' section titled 'Granting Sysnet access' and 'Warranties and Liability'. At the bottom, there is a checkbox for 'I confirm that our domain and IP addresses will grant access to the IP address(es) stated above' and a large green 'Schedule Scan' button.

## Finding your IP Address

- **To conduct a scan, you will need to provide us with your IP address. This is a series of numbers and dots that is your address on the internet. This helps to ensure the scan runs on the correct network.**
- **To find your IP address:**
  - Connect a laptop, desktop or mobile device to the same Wi-Fi network that your card payment machine is connected to
  - Open your preferred search engine or browser and search “What is my IP address”
  - You can find your address from the search results
  - Please note, it is the IPV4 address that is required, not the IPV6





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| Security assessment questionnaire  
SAQ

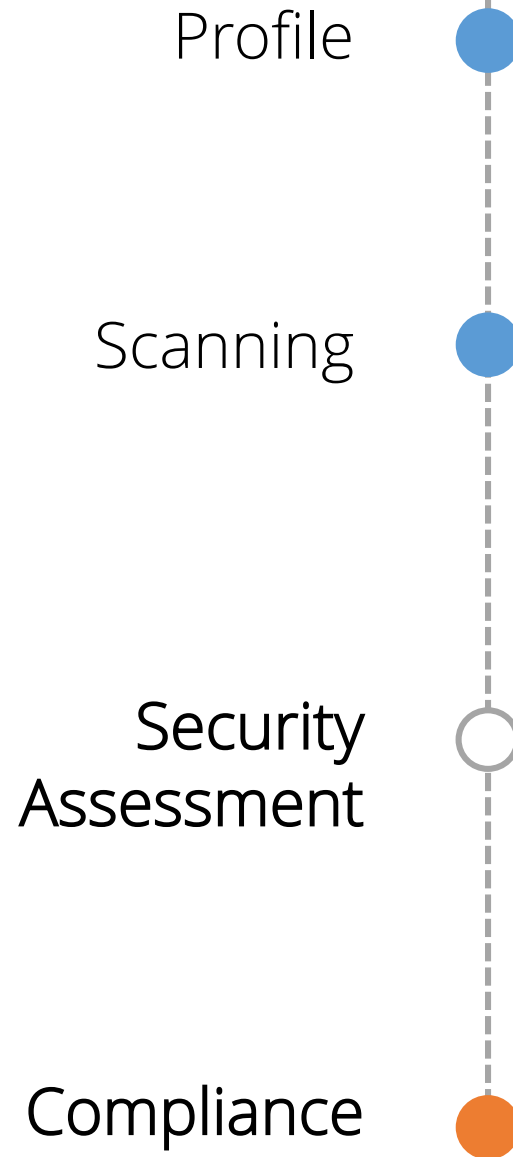




## Security Assessment Questionnaire (SAQ)

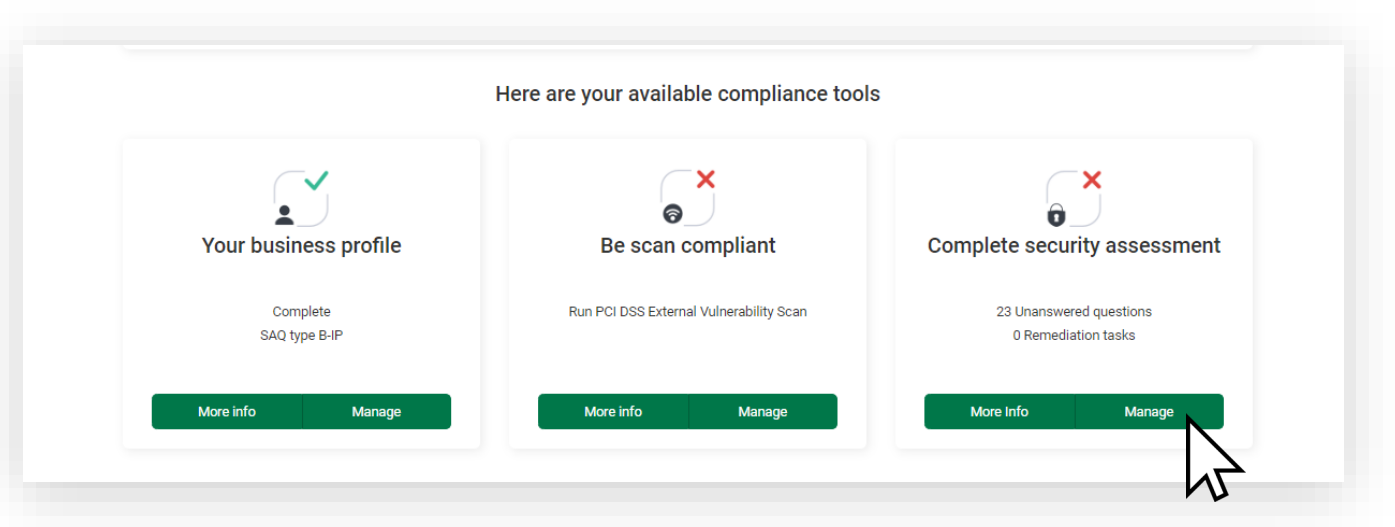
Your security assessment is an assessment of how you deal with information in your business. Its length and complexity depends on the results of your business profile.

The system will prepopulate any questions that don't apply to you. So you only have to answer those that really matter.



Proceed to next page

- From your dashboard, select 'Manage' on the 'Complete security assessment' widget.
- You will see on your dashboard how many questions you must answer.
  - The amount of questions you must answer depends on the business profile assigned to you and is based on your level of risk.



1

You will be guided through the questions you need to answer to complete your Security Assessment

2

More information is available via the box underneath to help you understand the question

The screenshot shows the Global Payments SAQ interface. At the top, the 'globalpayments' logo is on the left, and icons for help, language, and user profile are on the right. Below the logo, there's a 'Show me:' dropdown menu set to 'Only unanswered questions' and a 'Show Help Text:' toggle switch that is turned on. A note below these states: 'Please note, some answered questions may remain shown in order to provide appropriate context status'. The main heading is 'Protect Cardholder Data' with the sub-heading 'Protect stored cardholder data'. The question number '3.2(c)' is displayed. The question text is: 'Is sensitive authentication data deleted or rendered unrecoverable upon completion of the authorization process?'. Below the question are three buttons: 'N/A' (green), 'No' (red), and 'Yes' (green). On the right side, there's a 'Sections' and 'Milestones' tab. The 'Milestones' tab is active, showing a list of milestones: '5 Protect Cardholder Data' (with a circled 5), 'Implement Strong Access Control Measures' (with a checkmark), 'Maintain an Information Security Policy' (with a checkmark), and 'Confirm your compliance' (with a red X). At the bottom, there's an 'Information' section with a clock icon, containing 'PCI Council Guidelines' and 'PCI Audit Procedures' with detailed text.

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Show me: Only unanswered questions Show Help Text: ☒

Please note, some answered questions may remain shown in order to provide appropriate context status

## Protect Cardholder Data

Protect stored cardholder data

3.2(c)

Is sensitive authentication data deleted or rendered unrecoverable upon completion of the authorization process?

N/A No Yes

### Information

#### PCI Council Guidelines

Entities that issue payment cards or that perform or support issuing services will often create and control sensitive authentication data as part of the issuing function. It is allowable for companies that perform, facilitate, or support issuing services to store sensitive authentication data ONLY IF they have a legitimate business need to store such data.

It should be noted that all PCI DSS requirements apply to issuers, and the only exception for issuers and issuer processors is that sensitive authentication data may be retained if there is a legitimate reason to do so. A legitimate reason is one that is necessary for the performance of the function being provided for the issuer and not one of convenience. Any such data must be stored securely and in accordance with all PCI DSS and specific payment brand requirements.

#### PCI Audit Procedures

For all other entities, if sensitive authentication data is received, review policies and procedures, and examine system configurations to verify the data is not retained after authorization.

5 Protect Cardholder Data

Implement Strong Access Control Measures

Maintain an Information Security Policy

Confirm your compliance

3

The box on the top right shows your progress through the questionnaire. Many of the questions will have been prepopulated for you based on your answers in the profile section. This greatly streamlines the process.

4

Work your way through the questionnaire by answering "Yes", "No" or "N/A" to the questions

- If an answer you provide is against best practice or what is correct, you may need to further explain your answer or assign yourself a remediation task.
  - You must then fill out your reasons for non-compliance, the remediation action you intend to take and can then set a reminder to yourself to follow up.
- You can continue with your assessment questions. However, until these tasks are completed correctly you may not be able to complete your assessment.

The screenshot displays the 'globalpayments' SAQ interface. The main heading is 'Protect Cardholder Data' with the sub-heading 'Protect stored cardholder data'. A question asks if data-retention and disposal policies are implemented as follows, with a sub-question 3.1(a) asking if data storage and retention are limited to legal, regulatory, and business requirements. Three buttons are visible: 'N/A' (green), 'No' (red), and 'Yes' (green). A mouse cursor is pointing at the 'No' button. A red 'Remediation task' modal is open, showing a text area for 'Reason for non-compliance' with the placeholder text 'Unable to complete documentation on time', a text area for 'Remediation Action' with the placeholder text 'Complete documentation', and a 'Target date' field set to 'Feb 13, 2020'. The modal also includes a 'Cancel' button and a 'Finish' button.

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### Protect Cardholder Data

Protect stored cardholder data

Are data-retention and disposal policies, procedures, and processes implemented as follows:

3.1(a) 🔔

Is data storage amount and retention time limited to that required for legal, regulatory, and/or business requirements?

N/A No Yes

⚠️ Remediation task

Reason for non-compliance

Unable to complete documentation on time

0 / 1500

Remediation Action

Complete documentation

0 / 1500

Target date:

Feb 13, 2020 📅 You will receive a reminder email

Cancel Finish

Sections Milestones

- 6 Protect Cardholder Data
- ✓ Implement Strong Access Control Measures
- ✓ Maintain an Information Security Policy
- ✗ Confirm your compliance

## Security Assessment Questionnaire (SAQ)

- Once you have answered all your questions correctly, you will be need to attest to your compliance. This simply means to confirm the information you have provided is correct.
- You can review all the answers you provided to the questions here.
- Once happy, select 'Confirm your Attestation' at the bottom of the screen.

The screenshot shows the 'globalpayments' interface for completing a Security Assessment Questionnaire (SAQ). The top navigation bar includes the logo, a help icon, a globe icon, and a user profile icon. The main content area is divided into two columns. The left column lists the steps: 'Eligibility to complete SAQ B' (checked), 'Acknowledgement of status and attestation' (checked), and 'Attestation' (marked with an 'x'). The right column, titled 'Sections' and 'Milestones', lists four items: 'Protect Cardholder Data' (checked), 'Implement Strong Access Control Measures' (checked), 'Maintain an Information Security Policy' (checked), and 'Confirm your compliance' (marked with an 'x'). A green box titled 'Information for Submission.' contains the following text: 'Based on the results noted in the SAQ B dated Feb 12, 2020, the signatories identified in Parts 1.1, assert(s) the following compliance status for the entity identified in Part 2 of this document as of Feb 12, 2020: Compliant: All sections of the PCI DSS SAQ are complete, all questions answered affirmatively, resulting in an overall COMPLIANT rating, thereby GPNA1 has demonstrated full compliance with the PCI DSS.' Below this box is a green button labeled 'Confirm your Attestation' with a checkmark icon, which is being pointed to by a mouse cursor. At the bottom left, there is a green button labeled 'Previous'. The footer contains the copyright notice '© 2020 Global Payments Inc. All rights reserved.', a link to 'Terms & Conditions', and the 'Last Login Date: Feb 11, 2020 4:41:32 PM'.

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✓ Eligibility to complete SAQ B

✓ Acknowledgement of status and attestation

✗ Attestation

Sections Milestones

- ✓ Protect Cardholder Data
- ✓ Implement Strong Access Control Measures
- ✓ Maintain an Information Security Policy
- ✗ Confirm your compliance

✓ Information for Submission.

Based on the results noted in the SAQ B dated Feb 12, 2020, the signatories identified in Parts 1.1, assert(s) the following compliance status for the entity identified in Part 2 of this document as of Feb 12, 2020:

Compliant: All sections of the PCI DSS SAQ are complete, all questions answered affirmatively, resulting in an overall COMPLIANT rating, thereby GPNA1 has demonstrated full compliance with the PCI DSS.

Confirm your Attestation ✓

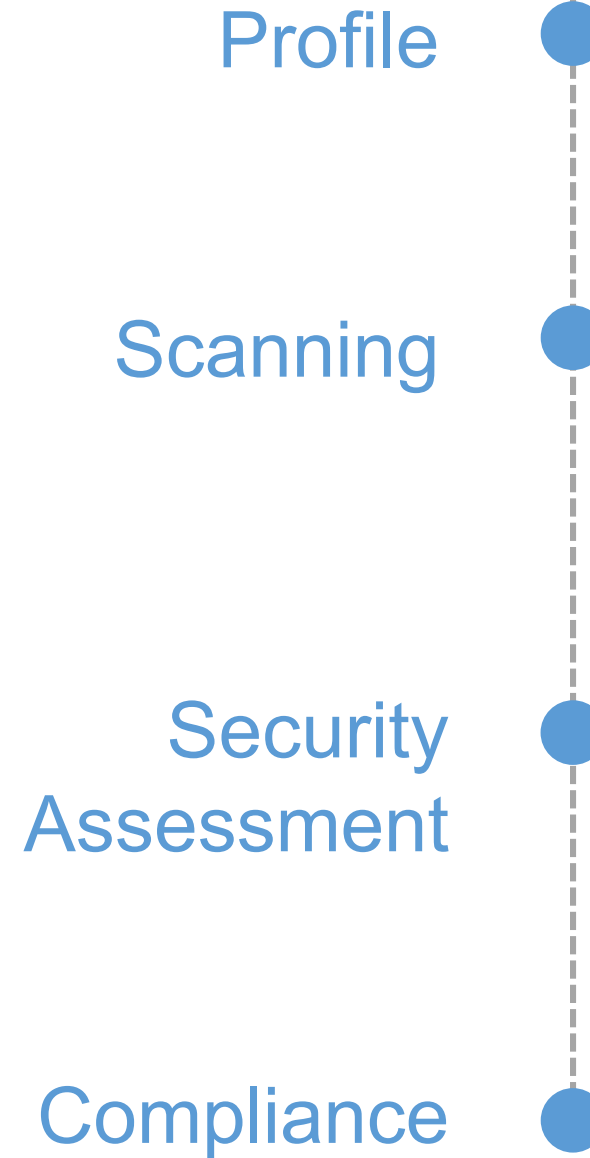
Previous

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## You've validated your compliance

Your validation must be renewed annually. Your renewal date will be shown on your dashboard.

We will email you to remind you when it's time to revalidate.



Proceed to put your feet up



You're done for now

1

Your dashboard should have green ticks across the board

The screenshot displays the Global Payments dashboard. At the top left is the 'globalpayments' logo. At the top right are icons for a phone, a globe, and a user profile. The main content area features two large white cards. The left card is titled 'You are now compliant' and contains a coffee cup icon with the text 'Congratulations, you're all done.' The right card features a large blue checkmark icon, the text 'You're compliant' with 'Valid until Feb 12, 2021' below it, and a 'Summary' link at the bottom. Below these cards is a section titled 'Here are your available compliance tools' containing two more white cards. The first card, 'Your business profile', shows a green checkmark icon, the text 'Complete SAQ type B', and 'More info' and 'Manage' buttons. The second card, 'Complete security assessment', shows a green checkmark icon with a lock, the text 'Attested until Feb 12, 2021', and 'More info' and 'Manage' buttons. A dark grey footer at the bottom contains the text: '© 2020 Global Payments Inc. All rights reserved.', 'Terms & Conditions', and 'Last Login Date: Feb 11, 2020 4:41:32 PM'.

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You are now compliant

Congratulations, you're all done.

You're compliant  
Valid until Feb 12, 2021

Summary

Here are your available compliance tools

Your business profile

Complete  
SAQ type B

More info Manage

Complete security assessment

Attested  
until Feb 12, 2021

More info Manage

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2

Your revalidation date is displayed in the top right corner



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| Maintaining compliance  
Throughout the year

### It's important to maintain your compliance throughout the year by:

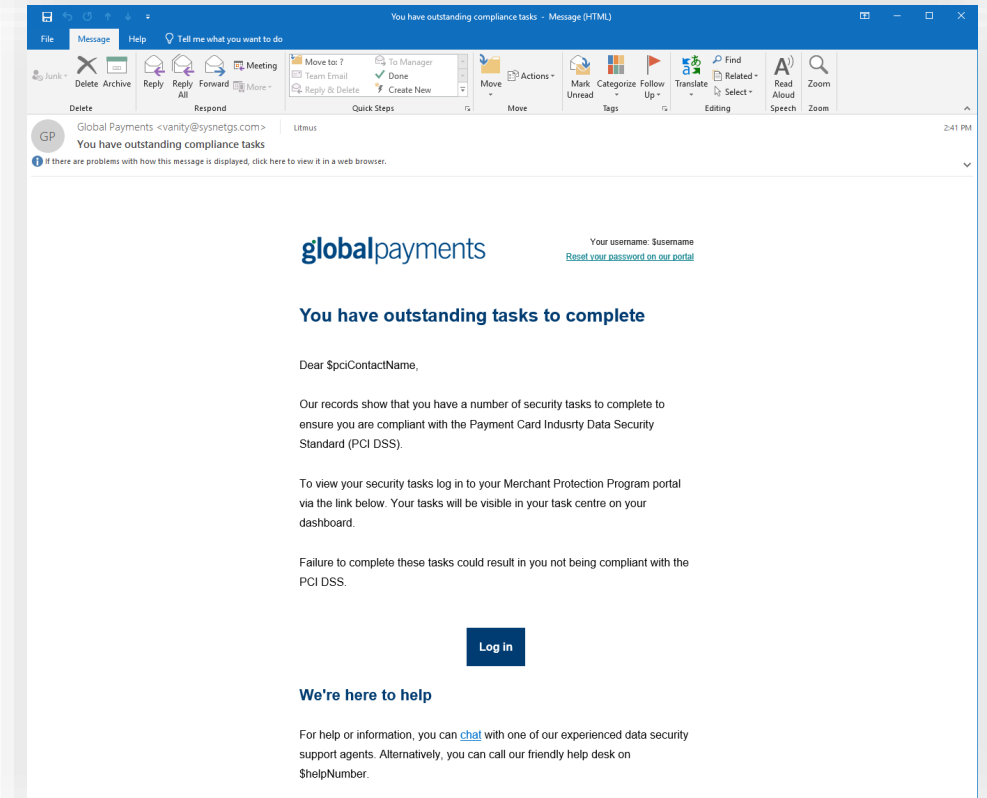
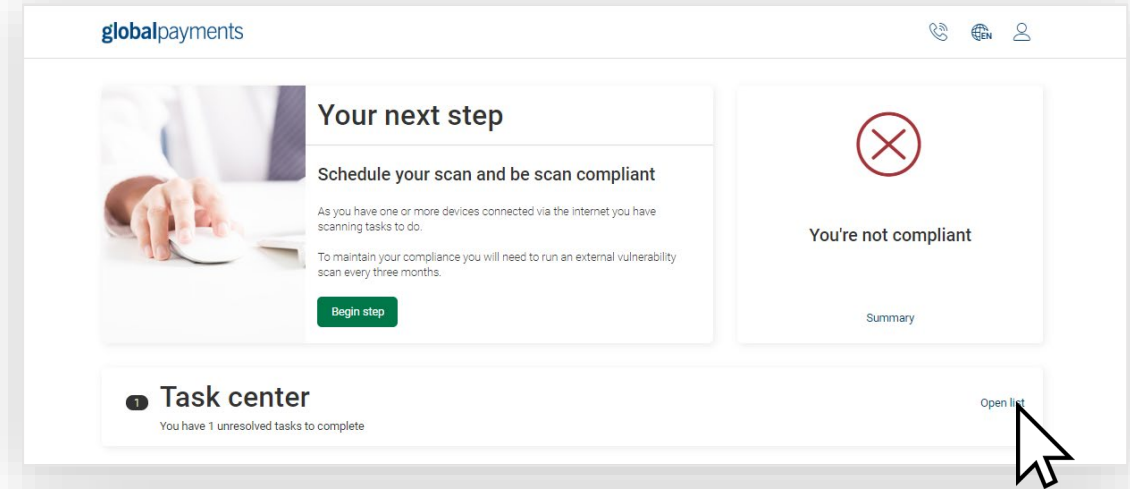
- Making sure you do all of the things you said you did in your assessment
- Applying your Information Security Policy and keeping it up to date

Depending on your business profile, you may have to conduct tasks, such as scanning throughout the year. You'll need to perform these tasks on the portal.

You'll receive emails to remind you, if applicable.

If you receive an email, log in to your portal.

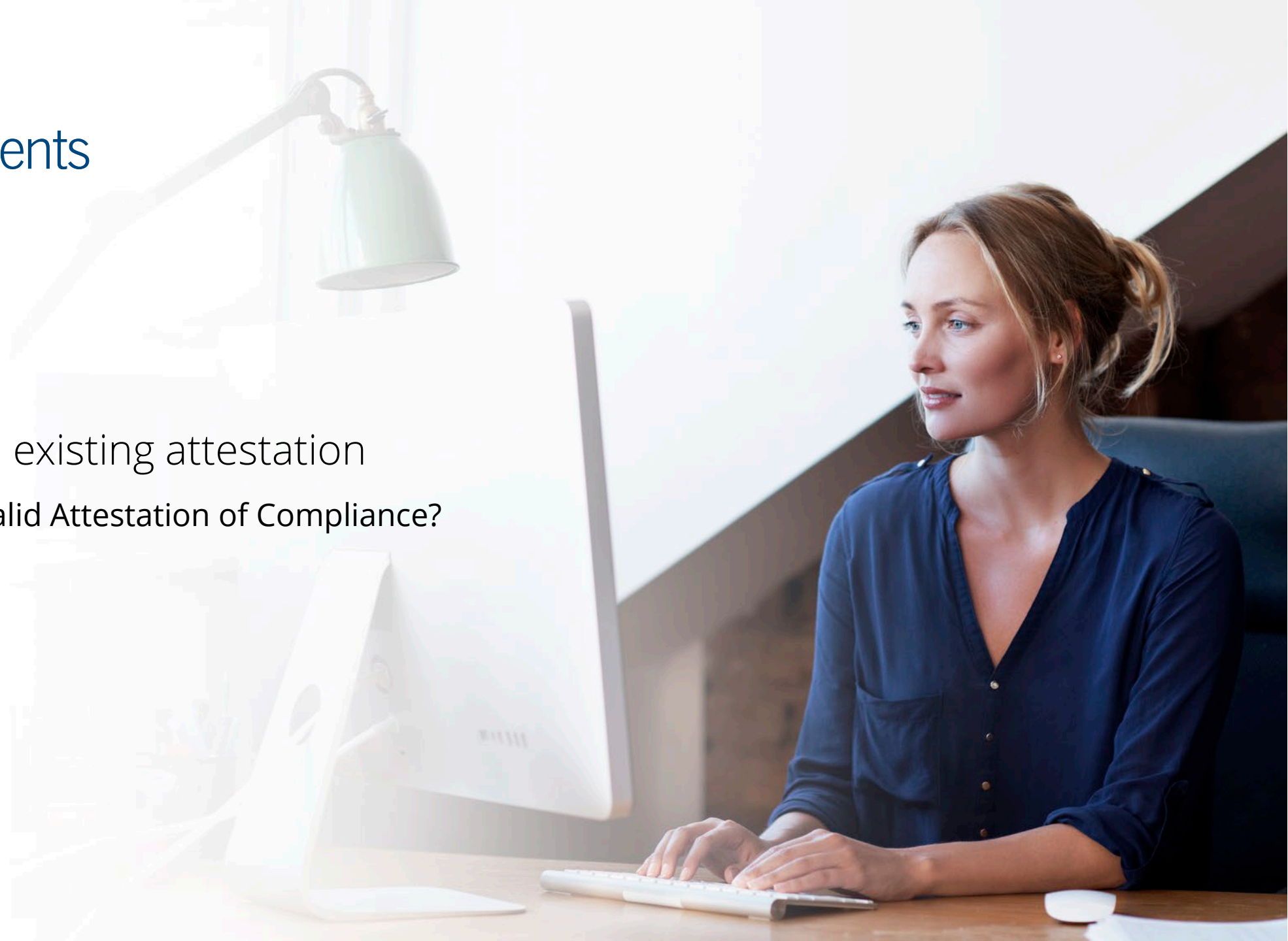
What you need to do will be outlined on your dashboard under 'Task Center'.





Uploading an existing attestation

Already have a valid Attestation of Compliance?



## Uploading existing Attestation of Compliance

- **If you select that you have an existing attestation of compliance, you will then be asked two questions:**
  - The PCI Compliance assessment type of your business. You can find this on your **existing** certificate.
  - You'll also need to confirm if you use a third party to store or process card payments.
- **You'll then arrive at your dashboard. The main widget will instruct you to confirm your compliance.**
  - Select 'Begin Step' to start.

The image shows two screenshots of the Global Payments interface. The top screenshot is a form titled "Your current valid PCI compliance type" with a progress bar at the top. It asks the user to select a PCI Compliance assessment type from a list of radio buttons. The options are: Self Assessment Questionnaire (SAQ) A, Self Assessment Questionnaire (SAQ) P2PE, Self Assessment Questionnaire (SAQ) B (selected), Self Assessment Questionnaire (SAQ) C-VT, Self Assessment Questionnaire (SAQ) B-IP, Self Assessment Questionnaire (SAQ) A-EP, Self Assessment Questionnaire (SAQ) C, Self Assessment Questionnaire (SAQ) D, Self Assessment Questionnaire (SAQ) D-Service Provider, and Report on Compliance (RoC). There are "Previous" and "Next" buttons at the bottom. The bottom screenshot shows the dashboard. It has a "Your next step" section with a "Confirm you're compliant" widget that says "You have indicated that you are compliant. Please upload your currently valid Attestation of Compliance." and a "Begin step" button. To the right is a "You're not compliant" widget with a red X icon and a "Summary" link. Below these are two cards: "Your business profile" (Complete, SAQ type B) with "More info" and "Manage" buttons, and "Attestation" (No documents uploaded) with "Attest" and "View History" buttons.

globalpayments

Start Complete

### Your current valid PCI compliance type

Please select the PCI Compliance assessment type that you are currently valid for from the selection below.

- ☐ Self Assessment Questionnaire (SAQ) A
- ☐ Self Assessment Questionnaire (SAQ) P2PE
- ☒ Self Assessment Questionnaire (SAQ) B
- ☐ Self Assessment Questionnaire (SAQ) C-VT
- ☐ Self Assessment Questionnaire (SAQ) B-IP
- ☐ Self Assessment Questionnaire (SAQ) A-EP
- ☐ Self Assessment Questionnaire (SAQ) C
- ☐ Self Assessment Questionnaire (SAQ) D
- ☐ Self Assessment Questionnaire (SAQ) D-Service Provider
- ☐ Report on Compliance (RoC)

[< Previous](#) [Next >](#)

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### Your next step

#### Confirm you're compliant

You have indicated that you are compliant. Please upload your currently valid Attestation of Compliance.

[Begin step](#)

#### You're not compliant

[Summary](#)

Here are your available compliance tools

#### Your business profile

Complete  
SAQ type B

[More info](#) [Manage](#)

#### Attestation

No documents uploaded

[Attest](#) [View History](#)

- **On the following page you will need to complete two steps**
  - Upload your existing documents.
  - You will need to upload your Attestation of Compliance (AoC) that proves you are currently compliant. This is the certificate your third-party company should have provided you when you achieved compliance.
  - Confirm the details, acknowledge your status and attest to your compliance.

### Instructions on the following pages.

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Attestation of compliance

① Attestation Requirements

In order to proceed to attestation, you are required to upload at least one Attestation of Compliance document

Please [Select](#) or [Upload](#) documents

Eligibility to complete SAQ B

Merchant certifies eligibility to complete this shortened version of the Self-Assessment Questionnaire because:

- ✓ Merchant uses only an imprint machine to imprint customers' payment card information and does not transmit cardholder data either over a phone, and/or
- ✓ Merchant uses only standalone, dial-out terminals (connected via a phone line to your processor); and the standalone, dial-out terminals are not connected to the Internet or any other systems within the merchant environment;
- ✓ Merchant does not transmit cardholder data over a network (either an internal network or the Internet);
- ✓ Merchant does not store cardholder data in electronic format; and
- ✓ If Merchant does store cardholder data, such data is only paper reports or copies of paper receipts and is not received electronically

Attestation details:

Assessment type: B

Validation effective date:

PCI DSS Version:

Acknowledgement of status and attestation

- ☐ PCI DSS Self-Assessment Questionnaire SAQ B, Version 3.2.1 has been completed according to the instructions therein.
- ☐ All information within the above-referenced SAQ and in this attestation fairly represents the results of my assessment in all material respects.
- ☐ I have confirmed with my payment application vendor that my payment system does not store sensitive authentication data after authorization.
- ☐ I have read the PCI DSS and I recognize that I must maintain PCI DSS compliance, as applicable to my environment, at all times.
- ☐ If my environment changes, I recognize I must reassess my environment and implement any additional PCI DSS requirements that apply.
- ☐ No evidence of full track data, CAV2, CV02, CID, or CVV2 data, or PIN data storage after transaction authorization was found on ANY system reviewed during the assessment.

[Attest](#)

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- **Upload your documents**

- Select 'Upload'
- Select the necessary document(s) from your files
- Provide details of the document you are uploading and select 'Upload'

The image shows a three-step process for uploading an Attestation of Compliance document. Step 1, titled 'Attestation of compliance', shows the 'Attestation Requirements' section with a note that at least one document must be uploaded. It features 'Select' and 'Upload' buttons. Step 2 shows a file selection dialog with a 'Select File' button and a list of accepted file types (.pdf, .jpg, .doc, .docx, .rtf, .png, .xlsx) and a 100 MB limit. Step 3 shows a form for the selected file '1. EXISTING CERTIFICATE.docx'. The form includes fields for 'Document Type' (Attestation Of Compliance), 'Document Date' (Feb 12, 2020), and a text area for 'Additional information'. It also has dropdowns for 'PCI DSS Version' (3.2.1), 'Status' (Compliant), and 'Completion' (Completed). The 'Upload' button is highlighted with a mouse cursor.

**1 Attestation of compliance**

**Attestation Requirements**

In order to proceed to attestation, you are required to upload at least one Attestation of Compliance document.

Please **Select** or **Upload** documents

**2**

Please select a file to upload

\* Accepted file types: .pdf, .jpg, .doc, .docx, .rtf, .png, .xlsx. File size limit: 100 MB

Select File

Cancel Add

**3**

Selected 1/5 files to upload

\* Accepted file types: .pdf, .jpg, .doc, .docx, .rtf, .png, .xlsx. File size limit: 100 MB

Select File

**1. EXISTING CERTIFICATE.docx**

Document Type: Attestation Of Compliance

Document Date: Feb 12, 2020

Additional information

INFORMATION ABOUT DOCUMENT HERE.

32 / 1500

PCI DSS Version: 3.2.1

Status: Compliant

Completion: Completed

Upload

Cancel Add

## Uploading existing Attestation of Compliance

- **Select from your uploaded documents to attach to the attestation**
  - Click 'Select' from the main screen
  - From the list of uploaded documents, select the ones you wish to attach to this attestation. Click 'Add'
  - The documents you wish to include will now appear on the main screen

**1**

### Attestation of compliance

**Attestation Requirements**  
In order to proceed to attestation, you are required to upload at least one Attestation of Compliance document

Please **Select** or **Upload** documents

**2**

<input type="checkbox"/>	Document Name	Document Type	Date uploaded	Document Date	Verification status
<input type="checkbox"/>	EXISTING CERTIFICATE.docx	Attestation Of Compliance	Feb 13, 2020	Feb 13, 2020	Not reviewed
<input checked="" type="checkbox"/>	EXISTING CERTIFICATE.docx	Attestation Of Compliance	Feb 13, 2020	Feb 12, 2020	Not reviewed

Items: 2 / 2

Cancel **Add**

**3**

### Attestation of compliance

**Attestation Requirements**  
In order to proceed to attestation, you are required to upload at least one Attestation of Compliance document

Please **Select** or **Upload** documents

Files to be included in attestation form:

Document Name	Document Type	Date uploaded	Document Date	
EXISTING CERTIFICATE.docx	Attestation Of Compliance	Feb 13, 2020	Feb 13, 2020	×
EXISTING CERTIFICATE.docx	Attestation Of Compliance	Feb 13, 2020	Feb 12, 2020	×

Items: 2 / 2

- **Confirm details of your attestation, including:**
  - Assessment type.
  - Validation effective date.
  - The version of the PCI DSS to which you are compliant with.
- **Confirm by checking the boxes, that you acknowledge a number of conditions in relation to your status and attestation.**
- **Click 'Attest' to finish. Your validation is now complete.**
- **See page 29 for details on maintaining your compliance.**

The screenshot shows the 'Eligibility to complete SAQ B' section of the PCI DSS Self-Assessment Questionnaire. It includes a list of conditions that the merchant certifies, followed by the 'Attestation details' section where the merchant selects the assessment type, validation effective date, and PCI DSS version. Below this is the 'Acknowledgement of status and attestation' section with several checkboxes for the merchant to confirm. At the bottom, there is an 'Attest' button.

**Eligibility to complete SAQ B**

Merchant certifies eligibility to complete this shortened version of the Self-Assessment Questionnaire because:

- ✓ Merchant uses only an imprint machine to imprint customers' payment card information and does not transmit cardholder data either over a phone, and/or
- ✓ Merchant uses only standalone, dial-out terminals (connected via a phone line to your processor); and the standalone, dial-out terminals are not connected to the Internet or any other systems within the merchant environment;
- ✓ Merchant does not transmit cardholder data over a network (either an internal network or the Internet);
- ✓ Merchant does not store cardholder data in electronic format; and
- ✓ If Merchant does store cardholder data, such data is only paper reports or copies of paper receipts and is not received electronically

**1 Attestation details:**

Assessment type: B Validation effective date: [Date Picker] PCI DSS Version: [Dropdown Menu]

**2 Acknowledgement of status and attestation**

- ☐ PCI DSS Self-Assessment Questionnaire SAQ B, Version 3.2.1 has been completed according to the instructions therein.
- ☐ All information within the above-referenced SAQ and in this attestation fairly represents the results of my assessment in all material respects.
- ☐ I have confirmed with my payment application vendor that my payment system does not store sensitive authentication data after authorization.
- ☐ I have read the PCI DSS and I recognize that I must maintain PCI DSS compliance, as applicable to my environment, at all times.
- ☐ If my environment changes, I recognize I must reassess my environment and implement any additional PCI DSS requirements that apply.
- ☐ No evidence of full track data, CAV2, CVC2, CID, or CVV2 data, or PIN data storage after transaction authorization was found on ANY system reviewed during the assessment.

**3 Attest**

Thank you

THANK YOU